Gateway Tutorial

How to operate all sections of Gateway

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Overview

Gateway is a password-protected area of your website which contains useful information about your account with OnYourMark, LLC, Web-Based Email, Access Logs & Stats, tutorials, forms and more!

Accessing Gateway			
Login	The Gateway login is located at http	://gateway.onyourmark.com	
Domain* domainname			
Password*	Enter the Username and Password	below to access Gateway. Y	Your Username is the address
Submit	of your website without the "www." a	nd ".com" extensions. For e	example, the Username for
* denotes a required field.	the website www.onyourmark.com w	ould be "onyourmark".	
Request Password		-	
	Username:	Password	:

If you cannot locate your Gateway password, please call or email us to retrieve it. You may also click the <u>Request Pass-</u> word link on the Gateway log-in page and complete the online form. We will contact you with your password.

Gateway Home

The first page that you will see after logging in to Gateway is the Gateway **Home**. This homepage contains links to all sections of Gateway. You may click the <u>Logout</u> link to log out of Gateway at any time. The <u>Gateway Tutorial</u> link will open this PDF tutorial.

The "blog" on the left side features information on the latest updates, upgrades and news about Gateway. Click the headline of the article to learn more. Clicking <u>Archive</u> will bring up previous articles.

My Account

The **My Account** section allows you to obtain information about your account with OnYourMark, LLC. Your top-level domain will be listed, along with the date the domain is set to expire. The date of the domain's last search engine registration (SER) will also be

 Expiration Date:
 July 22nd, 2007

 Last SER Date:
 December 11th, 2003

listed. If your company owns several domains that "fold" under one top-level domain, expiration and SER dates for these domains will be listed in **My Account**. If your domains exist as independent websites, each website's individual Gateway will list the site's domain expiration and SER dates.

Email

The **Email** section of Gateway contains information about the email accounts we host for your domains, along with Web-Based Email and email assistance. The sections of the **Email** portion of Gateway are available by clicking the links of the **Email** tab.

Email List shows a list of the emails we currently have set up for your domain. This will only apply if OnYourMark, LLC hosts your email. The "Email Address" column shows the email addresses we have listed for your domain. The "Alias" column shows the account the email address forwards to. If the "Email Address" is forwarded to an email account on another host, the email it is forwarded to will be listed in the "Alias" column (ex: msmith@gmail.com).

Email Address	Alias
info@onyourmark.com	info@onyourmark.com
sales@onyourmark.com	info@onyourmark.com
mary@onyourmark.com	msmith@gmail.com

@kleininternet world wide web put

HONE Ny Account Email Logs And Stats Forms Power To

Web-Based Email allows you to access email on the Internet. See <u>onyourmark.com/tutorials/hswebmailtutorial.pdf</u>. **Web-Based Email Tutorial** will take you directly to the Web-Based Email Tutorial listed above. **Email Change Form** allows you to request additions, deletions and modification to your email accounts. **Email Setup Help** contains instructions on how to set common email programs.

OnYourMark, LLC

Fine Family of Companies

New: Logs & Stats links added!
(03/18/03)

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• Welcome to the redesign of Gatewa

Logs And Stats provided detailed information on the traffic coming to your website. A detailed tutorial on Logs & Stats can be found at: <u>onyourmark.com/tutorials/hslogstutorial.pdf</u>



Forms

The Forms section of Gateway offers quick links to online forms. Use these forms to send information to OnYourMark.

Power Tools

Power Tools allow you to update and manage aspects of your website.

Contact Form Management

Note: You do not have to use the Contact Form Management database to keep track of form responses. It is provided as an additional resource to help you manage your form inquiries.

The <u>Contact Form Management</u> link will take you to a database of your website's Contact Us form submissions. Each time a website visitor completes your site's Contact Us form, you will receive an email and a copy of the form's content will be stored in this database. The list shows all Contact Us form submissions, color-coded based on status. You may sort forms by clicking the heading of each column (ID, Date, etc.).

Each form has a checkbox. You can check the box next to the form and use the drop-down menu at the bottom of the screen to change the form's status.

The following status options can be assigned to the forms:

	View Message Type: Results Per Page: Pages: 1 2 All Open In Progress Resolved Email Spam Trash 10						
		Registersuccess.com Contact Us Form Pages					
		10(#)	Date	From		Reason For Request	Status
		1060	May 25, 2007	Andrã© Barbosa (200.141.157.28)	andreaugustos@yahoo.com.b	For information gathering only	Open
	г	1067	May 20, 2007	anthony (67.166.14.229)	anthonywarth220@hotmail.c	For information gathering only	In Progress
		1038	Apr 23, 2007	Yan Fortin (161.216.124.2)	yanbiz@yanfortin.ws	For information gathering only	Open
	E	1028	Apr 3, 2007	Scott Rodgers (12.145.165.146)	srodgers@journalbroadcast		Resolved
è	-	1014	Mar 16, 2007	Gwen Toliver (64.135.204.226)	gwen@bluebenchwoodworking	Immediate Need - Contact me ASAP	Resolved
	Г	2008	Feb 28, 2007	(203.144.160.248)			Ernail Only
	Г	10[#]	Date	From		Reason For Request	Status
	< + Previous Next+ >						
	with Selected: Change status to Open 💉 Go						

Open	In Progress	Resolved	Email Only	Spam
The form's inquiry has not yet been addressed by your staff or the status has not been changed.	The form's inquiry is currently being addressed by your staff or is not yet resolved.	The form inquiry has been completed by your staff and marked complete.	The form was sent as email and not added to the database. This will apply to forms sent before we upgraded the code for database insertion.	The form submission is spam. Forms tagged as spam will be moved to the Spam folder.

To get more detail about a specific entry, click on the <u>ID#</u> located on the left side of the row. This will take you to a details page.

The details page will show you all the information that was entered into the contact form plus the date, time, and IP of the submitter. On the bottom of the page you will find a notes section where you may leave notes based on how you handled the form's inquiry.

Other Power Tools

The <u>Blog Administration</u> link will take you to your website's blog login page. See <u>onyourmark.com/view.php?id=190</u> for blog tutorials and resources.

[#1014] Registersuccess.com Contact Us Form Data				
Name:	Gwen Toliver	Date of F	Request:	Mar 16, 2007 12:41pm
Company:	Co-Owner from Blue Bench Woodworking	IP of rec	juester:	64.135.204.226
Phone:		Contact	Method:	Email
Fax:		Request	Reason:	Immediate Need - Contact me ASAP
Email:	gwen@bluebenchwoodworking.com			
Address:	Capron, IL			
Comments:	We are a small family owned custom woodworking business near Rockford. Within the past 6 months we launched a website to expand our business beyond the local area. We are trying to increase our contacts through SEO. Our website is bluebenchwoodworking.com			
Change Status To: Open 💌 Change Status				
Notes				
Date Name (u		r)	Note	
Mar 17, 2007 11:2	2am Kristen (registersucces	s)	A quote was emailed on March 17.	

WisEmployment Employer Login takes you to WisEmployment, our Wisconsin employment website. Clients get free job listings and access to WisEmployment's resume database. Please call us if you are interested in this service.

Tutorials

We offer many **Tutorials** on a variety of online topics. Tutorials for Power Tools, spam control and more are available. pdgatewaytutorial.pub Eff:June07 Page 2 of 2