

This page will assist you in configuring your email program to receive mail from your domain's accounts. If you need any further assistance please use our Email Support Form, or call us at 262-820-8201 (800-747-3399 outside greater Milwaukee).

You will need the following items to set up your email client. OnYourMark, LLC will provide the information needed for #1 and tutorials for step #3.

1. Your email account information from OnYourMark, LLC

- a. Email address ie: accountname@yourdomain.com
- b. Your password
- c. Incoming mail server: pop.yourdomain.com/net/org
- d. Outgoing SMTP server information, which will be the SMTP server of your ISP. Please refer to the chart below with listings of SMTP information for some Wisconsin ISPs. If your ISP is not listed here, please contact your ISP directly for SMTP information.

Common Internet Service Providers	SMTP Server Name
Berbee	mailbag.com
Charter Pipeline	smtp.charter.net
Chorus (ITIS)	smtp.chorus.net
CORECOMM (ExecPC)	mailgate.execpc.com
NetZero	smtp.netzero.com
SBC/Ameritech	SMTP Information
TDS DSL (also Statesider)	smtp.tds.net
Milwaukee RoadRunner	smtp-server.wi.rr.com
Northeast Wisconsin RoadRunner	smtp-server.new.rr.com

2. An Internet Service Provider and a valid Internet connection when setting up your email client. You will also need Internet access to check your email on a daily basis.

3. An email client such as one listed below. With all Email clients listed, we advise you have up-to-date antivirus software.

Email Client	URL	Cost	Setup Tutorial
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Outlook Express® Outlook 2000® Outlook 97®	www.microsoft.com	Commonly packaged with the corresponding version of Microsoft Office®.	Tutorial
Outlook XP® Outlook 2003®	www.microsoft.com/outlook	Commonly packaged with the corresponding version of Microsoft Office®, the features in these version vary from earlier editions.	Tutorial
Thunderbird	www.mozilla.org	Free Open Source email client.	Tutorial
Courier	www.rosecitysoftware.com	Free 30 day trial, upgrade to paid version necessary	Tutorial
Eudora®	www.eudora.com	Free with ads, various levels of paid versions without ads	Tutorial
Mac Mail	www.apple.com	Free, packaged with Mac OS	Tutorial

If you have questions on email at any time, please feel free to contact us.

Additional Services

OnYourMark, LLC is partnered with Postini to offer our clients superior email filtering. Postini features an online message center and control panel that allows you to customize your spam and virus blocking settings. The service includes the following features:

- Quarantine spam and viruses before they reach your inbox
- Control panel to set your blocking levels higher or lower
- Ability to enter approved and disallowed senders by email or domain
- Blocking of emails containing viruses

For clients using Postini, we have a [Postini Tutorial](#) to assist you in configuring your Postini settings.

All clients with email hosted by OnYourMark, LLC have access to our Web-Based Email system, available at [Web-Based Email](#). Web-Based email allows access to your email from

any computer connected to the Internet. While Web-Based email is not intended to be a day-to-day email client, it is very popular with clients that travel and need access to email 24/7!

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