

Client Support

Resources for Clients

This Client Support section is designed to assist OnYourMark, LLC clients with email, billing, website self-updateable, driving directions and more. Browse the topics below; if you cannot find assistance on our website, feel free to call or email Support@OnYourMark.com and one of our team members will get back to you shortly.

If you are not a client of OnYourMark, LLC and you need support for the items listed below, please [contact us](#) for a quotation on technical support and related services.

News & Updates

- [OnYourMark, LLC Blog](#)
- [Twitter](#)
- Resources Page

Email Support

- Email Support Form (HTML)
- [Web-Based Email](#) (Link)
 - [Web-Based Email Tutorial](#) (PDF)
- [Postini Tutorial](#) (PDF)
- Postini Password Reset Tutorial
- [General Email Settings](#)
 - [Outlook Express®, Outlook 2000®, Outlook 97® Setup Tutorial](#) (PDF)
 - [Outlook XP®, Outlook 2003® Setup Tutorial](#) (PDF)
 - [Thunderbird Setup Tutorial](#) (PDF)
 - [Courier Setup Tutorial](#) (PDF)
 - [Eudora Setup Tutorial](#) (PDF)
 - [Mac Mail Setup Tutorial](#) (PDF)

Client Tutorials

For your convenience, our tutorials can be found on our [Client Tutorials](#) page.

Contacting Us

- [Driving Directions](#)
- [Contact Us Form](#)
- [Staff Emails](#)
- [Career Opportunities](#)

Client Forms

- Email Support Form (HTML)
- [Username/Password Authorization Form](#)(PDF)
- [Client Change of Contact Form](#) (PDF)
- [Search Engine Optimization Forms](#) (PDF)
- [Google AdWords](#) (PDF)
- [Referral Form](#) (PDF)
- [Testimonial Form](#) (PDF)

Billing Support

- [Billing FAQ](#)
- [Pay Online](#)
- [Credit Card Form](#) (PDF)

Client Login

Track the status of your tickets at <https://oym.worketc.com/>